Wraparound Orange
Community Coordinated Mental Health Services

Organizational Structure

Section: 1

Subject: Vision and Mission

Effective Date: 1/24/2011

Revised Date: 10/01/2015

PROCEDURES:
The Vision and Mission of Wraparound Orange was developed with the input of youth, families and community stakeholders with approval by the Management Team and Central Receiving Center (CRC) Governing Board. Changes will require approval.

Our Vision
A community of children and families that are well equipped to deal with the stressors of life and live empowered, independent, healthy and productive lives.

Our Mission
Wraparound Orange provides a family-driven, youth-guided and culturally competent system of care for children with emotional health needs and their families. Community partnerships and shared responsibility are the foundation of a service delivery model that is comprehensive, easily accessible and respectfully preserves the dignity of every family served.

The long-range goals of the Wraparound Orange Project
We envision a community where children and families are able to access the services they need, whether they be mental health, scholastic, employment, athletic, and/or physical health in a seamless manner. The ultimate goal is for the youth and families to lead happy lives, utilizing their strengths to achieve stability and personal satisfaction.

Our Values
The following core operating values influence the culture and public image of the Wraparound Orange Project as an effective community- based entity serving youth with a Severe Emotional Disturbance and their families.

- **Family Driven-** families have the primary decision-making role in the care of their own children and in the policies and procedures for governing care for all children in their community.

- **Youth Guided-** Youth have the rights to be empowered, educated and given a decision making role in their own care and in the establishment of policies and procedures for governing care for all children in their community.

- **Culturally and Linguistically Competent-** Youth and families receive services, supports and interventions designed to meet their specific cultural and linguistic needs.

- **Strength based-** Youth and families have the strengths and resources needed for their empowerment. A plan for serving them is based on maximizing their strengths, rather than focusing on their weakness.

- **Individualized-**Youth and families are entitled to receiving the services and supports that build upon their individual strengths and needs while incorporating all their natural supports.

- **Integrated-** Services and Supports are intertwined to achieve maximum benefit.

- **Comprehensive-** a wide array of services and supports are available to enhance the natural strengths and resources of youth and their families.

- **Competent-** services are delivered in a highly qualified manner and the system exhibits a very wide range of abilities and knowledge.

- **Respectful-** There is a positive feeling of esteem for youth and their families and this is apparent in conduct and in policies and procedures governing care.

- **Outcome Based-** Service delivery is based on the achievement of specific results that can be measured.

- **Evidence Based-** Services that have an empirical foundation for success are used to the greatest extent possible.

Underlying Assumptions
This is a set of beliefs about what frames Wraparound Orange's work. Underlying assumptions inform work or why we choose to tackle problems or issues in a certain way.
Wraparound Orange believes that:

1. Youth and families are capable of making decisions about what will best meet their needs.

2. Youth and families are resilient and have the strengths necessary to succeed.

3. Fidelity to the Wraparound Model and System of Care values is imperative in achieving our goals.

4. Promoting cultural and linguistic competence best addresses the needs of the youth and their families.

5. Service providers are responsive to the unique needs of each youth and family.

6. Service providers utilize a family-centered approach.

7. There should be "no wrong door" when accessing services.

8. Education on mental health issues in the community reduces stigma.

9. Evaluation and continuous quality management are critical components in assessing and improving the system of care.

10. Sharing data across providers reduces duplication of efforts and accelerates the provision of service delivery.

11. Financial sustainability is tantamount to the success of our efforts.

12. Finances should not serve as a barrier to service delivery.

13. To obtain efficiency, financial resources should be blended and leveraged.

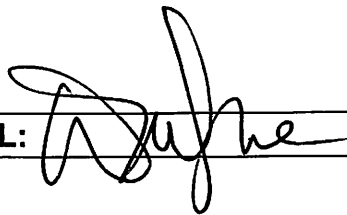14. The community must be active in the design, implementation, and evaluation of our efforts.

REFERENCE:

None

Attachments:

None

| **DIVISION APPROVAL:** | **Date:** 10/1/15 |